

I have successfully installed my new Slide Clear pleated screen, but the screen does not fully extend?

Occasionally during the shipping process the strings in the screen cartridge can become tangled. To un-tangle the wires, repetitively extend and retract the screen system until the screen fully extends. When retracting the screen system, use enough force to pull the wires free, but not to the point where the screen cartridge detaches from the base jamb mount.

The chain on the bottom of the screen has come off of the bottom guide?

The screen system is designed to allow the chain to come off of the bottom guide when a person, object or animal unintentionally hits the screen. If this situation occurs, simply place the chain back on the bottom guide.

My Slide Clear pleated screen takes an unusually large amount of force to extend and retract, and is not running smoothly

- 1) If the tensioning strings going across the mesh are too tight, the screen will run rough and require an unusually large amount of force to move the pull-bar. See the adjustment instructions in the User's Manual to adjust the wire tension for your specific screen model.
- 2) Check the plastic chain that runs on the bottom of the screen for any debris. Use a vacuum cleaner, water hose and/or cloth to clean any debris out of the chain.

My Slide Clear pleated screen does not fully retract?

If your screen does not fully retract, the horizontal tensioning strings are too loose. The more tension you put on the strings, the better the pull-bar will fully retract.

Caution: If you put too much tension on the strings the screen will not operate smoothly. See the adjustment instructions in the users manual to adjust the string tension for your specific screen model.

My Slide Clear pleated screen does not extend parallel to the jamb profile?

See the adjustment instructions in the User's Manual to adjust the parallelism for your particular screen model.

The height of my opening has increased/decreased. Will my Slide Clear pleated screen still operate?

Each screen system can tolerate a height fluctuation of 1/4" (6mm) downwards and 1/2" (14mm) upwards. If your rough opening is out more then these tolerances, your screen system will not operate safely.

The width of the top track is more then the width of my opening?

If the top track is wider then your opening you will be required to cut the top track and bottom guide. Use a chop saw or handsaw to cut top track and bottom guide to the correct width. The top track will equal the total width of the rough opening less 5/8" (15mm). The bottom guide will equal the total width of the rough opening less 7/16" (10mm).

Note: Every Slide Clear pleated screen is manufactured to close 1/2" (12.7mm) past the total width of your opening.